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# SANKOFA BEACH HOUSE

## POLICIES

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Thank you for choosing Sankofa Beach House for your beach stay. The following information is designed to enhance your stay with us.

### The Beach House Rooms

#### Check In and Check Out

The check in time is 2:00 and the checkout time is 12:00. Please check with the staff if you require changes to this schedule and they will attempt to accommodate your request.

Depending upon availability, we often allow early check in and late checkout for no additional charge.

#### Room Key

At the time of check in, you are given a key to the room. You are responsible for the key. In the event the key is lost, you will be responsible for the replacement of the key or the entire lock set.

#### Linen

- Sheets and pillow cases are changed upon request.
- Extra pillows are available upon request subject to availability.
- Extra towels are available upon request and subject to availability.
- Blankets are available upon request.
- Cloth Face Towels are available upon request.

#### Hot Water

Hot Water is available in all of the units.



## Board Games

Board games and cards are available in the sitting room of the Main House. You are welcome to use them, but we ask that you take care of them and put them away when you are finished using them.

## Library

There is a small library of books in the dining room of the Main House and the A-Frame. Feel free to borrow a book to read during your stay. If you are finished with a book that you brought to the beach, you are welcome to add it to our collection.

## Televisions

There are televisions in the Main House sitting room, the One Bedroom Chalet and Submarine units.

## First Aid

There is a first aid kit to treat "basic" injuries and discomforts. If needed, please make a request from the staff.

## Generator

In the event of a loss of power, there is a back-up generator.

## Outlets

If you are bringing a high voltage appliance into the room, please check with the staff to make sure the outlets can support the appliance.



## Sankofa Beach House Services

### Room Cleaning

As a rule, we do not enter your room without your permission. Your room is cleaned only when you communicate to the house staff your desire to clean the room.

### Breakfast

The room rate includes complimentary breakfast for all of the guests in the room (up to four persons). The breakfast menu is “custom”. If you make a special order in time for us to obtain the ingredients, we will make every effort to give you the type of breakfast you prefer. Please confirm special breakfast requests upon arrival.

### Meals

We do not operate a typical commercial kitchen or bar, however, we always have food and drinks. We never have a menu as we maintain low inventories of food and attempt to provide the freshest food possible. We are able to serve a wide range of meals pulling from cuisines around the world. We are able to provide local and high end meals and many things in between. Please talk to the chef of the day to determine what is available and if you have a special requests, let us know.

### Trash and Waste Disposal

Trash is collected at the time of check out or upon request. Please help us to keep the house, the grounds and the beach clean.

### Security

The Beach House does not employ security guards since we do not experience and do not expect serious security issues. However, we do take precautions against petty theft. Typically, there is the presence of at least two male staff members at the Beach House and this presence is usually sufficient to deter petty theft. You are informed that we do not accept responsibility for your items while at the Beach House and suggest that you keep your valuables locked in your room or in the drawers in your room. We also have a safe in the Manager’s unit where you can store your valuables. Contact our staff for details. Please monitor and protect your possessions when moving about the compound and, specifically, the Suite Chalet Terrace and the beach area which are adjacent to a public road. If there is a security issue please call: the Manager at 0244-616-081 or Kokrobite Police Station.



## Laundry and Ironing

There is a Laundry Bay at the entrance for washing and ironing. There is a clothes line near the Laundry Bay. You should feel free to use the line and ironing services. For guests staying longer than 2 nights, we offer laundry services for a reasonable price. Please contact the staff if you need assistance.

## Fire Security

The Beach House maintains fire extinguishers and smoke detectors in all of the rooms and the Main House. Please take all precautions to avoid fires.

## Massage Hut

In front of the Beach House there is a free-standing massage hut. If you would like to book an appointment for a massage, please contact the staff. A 24 hour advance notice is required in most cases.

## Wi-Fi Internet

There are Wi-Fi internet routers available for free while at the Beach House. There is an extra charge for high volume use. Please contact the staff for assistance.



## The Grounds and Area

### Ocean Front Bar

The Ocean Bar and huts in front of our property are available to all our guests so long as we have not booked additional day visitors in those areas.

### Walking on the Beach

You will find walking on the beach is a great source of exercise. You will enjoy the fresh air and peace of mind, as well as, an opportunity to massage your feet when walking barefoot. If you walk east, you will pass a series of beach chalets all with different architectural characteristics, the village of Langma, and fishing boats. At the end is an impassable stone formation jutting out onto the ocean with the uncompleted high rise hotel in Kokrobite.

If you walk west, you will pass Sandpiper Beach Hotel, Lloyd's Hotel and a few beach houses and mostly open space. The beach in this direction is where you will find seashells and stones as you approach the village of Gomoa Nyanyano, a fishing village down the road from Kasao. Often you will meet the local fishermen and their families. While walking on the beach is generally safe, please practice ordinary security precautions.

### Swimming

Sankofa Beach House is one of the best places in the area to swim since there are relatively few rocks on the shoreline. As you are swimming you should be careful of the slight under-tow which varies in intensity. Swimming alone is not advised, and if you cannot swim do not go further than thigh high into the water. In order to enhance your swimming experience, we provide boogie boards at no charge. We only request that you take care of the boogie boards and be sure to return them. If you lose or damage a board, you will be charged the cost of replacement.

### Children

Children are welcome at the beach. We ask that you properly supervise your children during your entire stay at the Beach House for their safety and security.

### Pets

Pets are not allowed in the building structures without prior approval of the management.



## Getting In and Out

There are two main roads into the Beach House. The "Kokrobite" road that approaches from Mallam Junction on the Cape Coast/Kasao/Windbag Road where you turn at the "Old" Weija Barrier and pass "Bojo Beach" and the villages of Aplaku, Bortianor, Oshie and Kokrobite before getting to Langma. The other road is called the "Touba" Road (poultry farm road), you will approach from the "new" toll gate and police barrier. Taxi, tro-tro and bus service is available in Kokrobite and all along that road, but is currently limited for the Touba Road. Additional directions can be found on our website: [www.sankfofabeachhouse.com](http://www.sankfofabeachhouse.com)

## Shopping

There are small shops in Kokrobite for goods and drinks. New places to purchase things spring up regularly. On Sundays vendors will come to the beach to sell gift items, fruits and fresh ocean fish, lobster and shrimps. On the Cape Coast road there is the new West Hills Mall, currently the largest mall in West Africa inclusive of a Silverbird Theater, children's play area, ATM's and restaurants. At the Old Weija Barrier there is another cinema as well as additional bars and restaurants.

## Volley Ball and Football

We have volley balls and a volley ball net and football/soccer balls available for free upon request. We only request that you take care of the balls and be sure to return them. If you lose or damage a ball you will be charged for the replacement.

## Summer Hut

The Summer Hut is available to all guests of Sankofa Beach House. If you need additional tables or chairs, sun beds or music, please contact the staff. There are times that the Summer Hut is booked for private events and you will be informed if there is an event planned during your stay. In which case, we will find alternate places along the beach front for you to spend the day.

Hammocks: There are two hammocks available for use by our guests. If you would like to use them, please feel free.

Changing Rooms: There are outside changing rooms with sinks, toilets, urinals and showers for all our guests. Please try to take a shower to wash off most of the sand after coming in from the beach and before entering the rooms.



## Outside Music

We have multiple sources of music outside while you are staying with us. Please contact the staff to see what your options are for music.

## Grills

If you are interested in grilling your own food, please contact the staff to make arrangements for the use of one of our grills.

## Credit Cards

We do offer the option of payment by credit card. Please contact the staff to get additional information about how you can use your credit card to pay for rooms and services.

## Smoking

Smoking is generally allowed in the rooms and on the compound. For those who do smoke, please be courteous to our other guests who oppose the presence of smoke. If you do smoke, we request that you use great care in monitoring and disposing of the ashes.



## Places to Eat

There are a growing number of places to eat in the proximity of the Beach House. While we feel we serve some of the best food available in town, if you're looking for something different you might consider Kokrobite Gardens and Big Millie's in Kokrobite; Starbites, Eddies Pizza and Whataburger at the Old Barrier; JD's Fast Food on the Cape Coast road for local Ghanaian food; and the food court at the West Hills Mall.

### Big Millie's

Big Millie's is perhaps the biggest and most well-known restaurant/bar/guest house in the area. Their clientele is primarily the "back packing, Peace Corps crowd." Their menu is somewhat different and specials are offered every day. The food is good and the prices reasonable. They close the kitchen at 7pm in the evening and it is best to order in advance on Saturday and Sunday. They offer live reggae music on Saturdays.

### Kokrobite Gardens

This restaurant is just up the road from Big Millie's. The restaurant was started by an Italian, Franco, who was bicycling through Ghana and liked the place so much he stayed in Ghana. The menu is vegetarian pizza and pasta. The food is very good; we recommend the "caiparinias". The prices were always reasonable and the service is good.

### J.D. Fast Food (Small Osu)

Located on the Kasoa Road on the right hand side across from the Kasoa Fish Market going towards Kasoa, between the New Police Barrier and Kasoa. They offer quick service Ghanaian fare downstairs and continental dishes upstairs. The food is good and the people working there are generally quite friendly. They offer music videos and live music on weekend evenings.



## Final Comments

### Tips

We encourage you to tip the staff if you are impressed by the service you have received during your-stay.

### Conserve Water and Electricity

Please assist us in conserving electricity and water by turning off unused lights, appliances and turning off your water taps to prevent drips.

### Report Problems

If at any time during your visit you see or experience a problem, something broken or in need of repair, please let us know by telling us or writing it down.

Also, please feel free to express any ideas or pleasures you may have experienced during your stay in those same note pads. Enjoy your stay!